

Macquarie Bank Limited
ABN 46 008 583 542
Australian Credit Licence 237502
A member of the Macquarie Group of Companies

1 Shelley Street	Telephone	(61 2) 8232 3333
Sydney NSW 2000	Facsimile	(61 2) 8232 3820
GPO Box 4294	Internet	http://www.macquarie.com.au/banking
Sydney NSW 1164	SWIFT	MACQAU2S

Offices also in Adelaide, Brisbane, Gold Coast, Melbourne, Newcastle, Perth and Western Sydney



Dear Payer,

Please be aware of an important change to DEFT payments made at Australia Post.

To reflect recent price increases by Australia Post, from 30th November 2016, there will be a \$2.75* processing fee charged for any DEFT payments made at Australia Post outlets.

You will be charged this fee at the time of payment, for example if your levy is \$100.00, when you make a payment at Australia Post, \$2.75 will be added and you will be required to pay \$102.75.

Why is this happening?

There are higher costs involved with making a payment at Australia Post due to the manual over the counter nature of processing payments. Australia Post has increased their costs over time, which has resulted in the decision to introduce this fee to payers.

What options are available to me?

For alternative DEFT payment channels, we encourage you to choose one of the many options highlighted at the bottom of your levy notice, such as BPAY®, direct debit or credit card.

To continue to pay your invoice by cheque without incurring the Australia Post Fee you may post the cheque along with the DEFT payment slip to the Locked Bag address detailed on your invoice.

Regards

Tim MacKenzie
National head of Strata
Macquarie Business Banking

* This fee includes GST

© Registered to BPAY Pty Limited ACN 079 137 518.

This material has been prepared by Macquarie Bank Limited ABN 46 008 583 542 AFSL & Australian Credit Licence 237502.